

Out of Hours Contact Details for Insurers' Claims Departments

The Bruce Stevenson Claims Department are on hand to provide guidance and assistance in the event of you requiring to make a claim against your policy. However, should you require emergency advice out with our standard office hours of Monday to Friday, 9am to 5pm then this may be sought from the out of hours helpline provided by insurers (if applicable to your policy). Relevant contact numbers are listed below.

When contacting the insurer's out of hours helpline, please ensure you have your policy number to hand. You should also complete our [online notification form](#) so that your dedicated Bruce Stevenson Claims Handler is also notified of the intended claim.

Insurer	Policy / Claim Type	Phone Number	Website / Email
AIG	All		http://www.aig.co.uk/claims-making-claim_2538_363090.html
AIG	Property	0844 856 2028	
Allianz	Motor	0330 102 1998	claims.start@allianz.co.uk
Allianz	Commercial Property	0344 412 9988	
Allianz	Motor Trade	0344 412 9996 (8am-6pm)	
Allianz	Home	0345 073 1114	
Aviva	Private Car	0844 891 1111	
Aviva	Home	0844 891 1222	
Axa	Motor, Liability	0870 900 0860	
Axa	Property	0870 850 7134	
BIBA Travel	Travel	0845 812 3441	
BIBA Travel	Travel (whilst overseas)	44(0)20 7902 7405	
Chubb	Home, Motor	0800 018 0678	masterpiece-ukclaims@chubb.com
Chubb	Travel & Medical Emergency Assistance	0207 895 3364	
Chubb	Commercial, Marine		londoncpc@chubb.com
Chubb	Liability		casualtyclaims@chubb.com
Chubb	Travel, Personal Accident		travelclaims@chubb.com
Chubb	Financial Risks		finrisk3@chubb.com
Ecclesiastical	All	0845 603 8381	
Hiscox	Professional Indemnity	0845 213 8959	
Hiscox	Home	0845 213 8776	
Hiscox	Commercial Property	0845 213 8899	
Hiscox	Motor	0845 213 8898	
LV	Business (non-motor)	0845 640 5170	
LV	Business (motor)	0845 337 2671	
Oak	Home	0117 927 1807	
Oak	Home Emergency	0117 927 1940	
Oak	Private Car	0800 072 2050	
QBE	Motor Fleet (excl Minibus/Minifleet)	01245 272 700	motor.claims@uk.qbe.com
QBE	Minibus/Minifleet	0117 910 6900	minibus@uk.qbe.com
QBE	Property (excl Commercial Combined)	0844 736 9626	ukpropertyclaims@uk.qbe.com
QBE	Commercial Combined, Shop, Office	0845 226 5252	pcnclaims@uk.qbe.com
QBE	Financial Risks	0207 105 4000	
RSA	Emergency Glass Replacement	0845 155 1221	
RSA	Emergency Commercial Customer Care Service	0800 316 8947	
RSA	Commercial Motor - Emergency Roadside Assistance	0845 300 1181	
RSA	Commercial Motor - Emergency Windscreen Repair	0800 783 4695	
Travelers	All	01737 787557	
UK General	All	0845 604 8580	
Zurich	Commercial	08453 002 055	
Zurich	Private Car	0800 400 641	
Zurich	Home	0870 010 8888	